

# JAPAN POST INSURANCE CO., LTD.

## Annual Report 2023

Year ended March 31, 2023

A 100-year life. It goes by like a long movie.

Sunny days and rainy days alike, the story goes on.

For you to live happily amid the coming changes...

Japan Post Insurance will always be by your side.

A 100-year life.  
Japan Post Insurance is  
by your side



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### Editorial Policy

This Annual Report presents an overview of the Company, our business strategies, management issues and other information in an integrated manner that includes both financial and non-financial information in order to communicate clearly to our stakeholders the initiatives undertaken by Japan Post Insurance for sustainable value creation. This Annual Report was compiled with reference to the "International Integrated Reporting Framework" issued by the International Integrated Reporting Council (IIRC) and the "Guidance for Integrated Corporate Disclosure and Company-Investor Dialogue for Collaborative Value Creation" issued by the Ministry of Economy, Trade and Industry. We also issue this Annual Report as disclosure materials prepared based on Article 111 of the Insurance Business Act.

Japan Post Insurance Co., Ltd. has been commissioned by the Organization for Postal Savings, Postal Life Insurance and Post Office Network (the "Management Network"), which succeeded the rights and obligations of the Postal Life Insurance Policies enrolled in before September 2007, to engage in insurance policy operations.

As of April 1, 2019, the Management Network changed its name from the Management Organization for Postal Savings and Postal Life Insurance (the "Management Organization").

Notes: 1. This report is intended to provide information to the public and is not intended to constitute a solicitation to invest in stock or other marketable securities of Japan Post Insurance Co., Ltd. or its subsidiaries (the "Group"). This report contains forward-looking statements regarding the outlook and targets of the Group, which are based on information available when the report was prepared or on Japan Post Insurance's expectations derived from projections or assumptions made at the time of the report's preparation. Please note that these forward-looking statements are subject to a broad range of risks and uncertainties, and actual results might vary materially from the statements contained in this report as a result of changes in the economic conditions or business trends, revisions to laws or regulations, effects of large-scale disasters, fluctuations in the value of assets owned, harmful rumors or false information.

2. Unless otherwise noted, the numbers and percentages shown in this report are based on the latest available data as of March 31, 2023.

3. Unless otherwise noted, financial figures in this report are reported on a consolidated basis. Unless the context indicates otherwise, references in this report to "we," "us," "our," "the Company" or similar terms refer to Japan Post Insurance Co., Ltd.

### Materials Posted on Our Website

In addition to this report, you can also view the following materials posted on the Company's website.

#### Sustainability

- Sustainability Report
- Corporate Governance Report
- Responsible Investment Report

<https://www.jp-life.japanpost.jp/english/aboutus/sustainability/index.html>



#### Investor Relations

- Financial Results & Corporate Strategy Meeting Materials
- Other financial materials

<https://www.jp-life.japanpost.jp/IR/en/index.html>



Web media that provides engaging information

**Kampo Junction**

We are disseminating engaging information such as Japan Post Insurance's sustainability initiatives and product information.





**Social Mission (Purpose) of Japan Post Insurance**

We will remain trusted and selected by customers, thereby protecting their lives by providing life insurance product.



## Management Philosophy

**Be a trustful partner for people, always being close at hand and endeavoring to protect their well-being.**

A base for the day-to-day thoughts, decisions, and actions of all employees

**Thank you for being here**

[See page 19 for details](#)

## Management Policy

We aim to become the No. 1 Japanese insurance company selected by customers.

1. We are always close to people's lives, offering easy-to-understand products and high-quality services.
2. We always ensure that employees who have contact with our customers make full use of their strengths to offer better customer services.
3. We create a working environment in which all employees can develop their talents and work with energy and vitality.
4. We practice sound management based on strong corporate governance, constantly creating new value to achieve sustainable growth.
5. We actively contribute to health promotion, environmental protection, and the development of local communities and society as a whole.
6. We work to communicate closely with all stakeholders.

## Code of Conduct

1. We put the customer first in everything we do.
2. We offer comprehensive and heartfelt services by working together closely with our business partners.
3. We always improve ourselves, embarking on new challenges and contributing to the development of the company and society.
4. We leave no stone unturned in ensuring compliance based on a strong ethical sense of the company as a responsible member of society.
5. We respect human rights and create a diverse and inclusive working environment.